

CarShare: Emergency Ride Home Instructions & Guidelines

Eligibility

Enterprise CarShare members in the Energy Corridor are eligible to use a CarShare vehicle as an emergency ride home, free of charge, up to three times per calendar year.

What counts as an emergency?

Covered Emergencies include:

- Personal illness
- Illness of a family member
- A death in the family
- Unscheduled overtime required by your employer

Examples of what is NOT included:

- Personal errands
- Scheduled medical appointments
- Scheduled overtime
- Natural disasters when the workforce is dismissed

Instructions:

In the event of an emergency call the Energy Corridor District at 281-759-3800 between the hours of 8:00am and 5:00pm Monday through Friday, or email krector@energycorridor.org to notify staff that you will be reserving a CarShare vehicle due to an emergency, and briefly describe your situation. See above for examples of covered and non-covered emergencies.

Reserve and check out a CarShare vehicle for the appropriate amount of time. Upon your return of the CarShare vehicle, the Energy Corridor District will arrange to reimburse your Enterprise Carshare member account with the amount incurred by the reservation – not to exceed the daily rental rate of \$65 – within seven (7) business days thereafter.